

# COMPLIANCE AND QUALITY



**WE ARE IN  
CONTROL OF  
COMPLIANCE AND  
QUALITY**

We strongly believe that offering safe and compliant products is the foundation of our business. Keeping your products safe starts with choosing the best responsible supplier that produces items in line with strict social, safety and quality standards throughout the total supply chain.



## → COMPLIANCE

All our products meet strict requirements. To make sure all the products comply with local regulations, all products are tested, evaluated and carefully checked before production and shipment. Only authorised testing laboratories are used. Additionally internal tests are carried out as well.

To stay ahead of regulations we work closely together with our product compliance partner. If a regulation does change, we are on top of it and make sure we act accordingly.

For complete transparency, technical files of every product are easily available for anyone interested.

**“WE DO NOT TAKE  
RANDOM TEST REPORTS  
FROM FACTORIES FOR  
GRANTED”**

## → PRODUCT SAFETY/ INTERNAL TESTING

To ensure extra safety and high quality products, we take full responsibility by making extra efforts to guarantee the best products possible. Some examples of our additional efforts are as follows:

- High-end product standards, checkpoints and guidelines for our total assortment.
- Legible and verified professional manuals which are easy to use.
- Full colour product gift boxes with detail-shot photography.
- Item and packaging with correct compliance logos and details
- In-house QC (Quality Control) for **every single** outgoing order. We never skip an order.
- In-house engineers test each batch to make sure they comply and are in line with previously ordered batches.

**We do not take random test reports from factories for granted**

- Additional strict in-house testing for ROHS on each batch. We keep records.
- 30+ years of experience with internal Quality Control and Quality Assurance.
- Each product is tested by a qualified testing agency and certified according to the compliance requirement (CE Directive, REACH)

RoHS

